AICPA Trust Services Standard for Safeguarding Customer Information (SOC2)

Meet the requirements of the SOC2 – Trust Services Criteria while managing compliance with ALL your IT Security requirements, regardless of source.

The Organization Behind the Standard

Founded in 1887, the American Institute of Certified Public Accountants (AICPA) stands as a pillar of expertise, integrity, and accountability in the financial and business realm. With over a century of experience, the AICPA has continually evolved to shape the landscape of professional accounting and assurance services. At its core, the AICPA is a professional organization dedicated to advancing the accounting profession's standards, fostering trust in financial reporting and championing the interests of both the public and its members.

The Meaning of SOC2

At the heart of the Trust Services Criteria is the SOC2 standard. SOC2, short for "Service Organization Control 2," is a report that provides assurance regarding the controls related to security, availability, processing integrity, confidentiality and privacy of information and systems. The SOC2 standard offers a comprehensive and transparent assessment of an organization's adherence to the Trust Services Criteria. By undergoing a SOC2 assessment, organizations demonstrate their dedication to meeting the highest standards of information security and privacy.

About the Trust Services Criteria

In today's interconnected world, organizations handle vast amounts of sensitive information. The AICPA's Trust Services Criteria is a set of guidelines designed to evaluate an organization's IT security and privacy posture. The AICPA's Trust Services Criteria also represents a sophisticated framework designed to address these concerns comprehensively. These criteria provide guidelines for evaluating an organization's controls concerning the security, availability, processing integrity, confidentiality and privacy of information and systems.
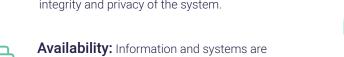
The Compliance Manager GRC Advantage

We understand that navigating the world of regulations can be overwhelming. With our Compliance Manager GRC platform, you don't need to be a regulatory expert to ensure compliance with the SOC2. We simplify the complex, helping you steer through the regulations while fulfilling all requirements effortlessly. Let us handle the regulatory lingo while you focus on your business.

Comprehensive Coverage: Trust Services Criteria Deciphered

Compliance Manager GRC provides a comprehensive, purpose-built platform to dramatically reduce the work and time involved in documenting an organization's implementation of the Trust Services Criteria. SOC2 reports focus on controls addressed by the five semi-overlapping categories called *Trust Service Criteria* .

Security: Information and systems are protected against unauthorized access and disclosure, and damage to the system that could compromise the availability, confidentiality, integrity and privacy of the system.

Processing Integrity: System processing is complete, valid, accurate, timely and authorized.

Availability: Information and systems are available for operational use.

Privacy: Personal information is collected, used, retained, disclosed and disposed according to policy. Privacy applies only to personal information.

Confidentiality: Information is protected and available on a legitimate need to know basis. Applies to various types of sensitive information.

Featured Product Highlights for
This Standard

You can use your existing IT security and privacy tools to implement the Trust Services Criteria specified by the AICPA, but Compliance Manager GRC includes some additional value-added functionality that will help you fully comply.

Here are a few value-added features included with Compliance Manager GRC that apply to this standard:

- 🔔 **Rapid Baseline Assessments:** Quickly identify gaps according to the Trust Services Criteria.
- 🔔 **Technical Risk Assessments:** Full risk assessment (based on five principles — Security, Availability, Processing Integrity, Confidentiality, and Privacy).
- 🔔 **Policies & Procedures Manual:** Required documentation.
- 🔔 **Employee Awareness Training Portal:** Tracking and reporting.
- 🔔 **Customizable Standards and Controls:** Modify your procedures to match your specific way of complying.
- 🔔 **Role-Based Access:** Helps involve others in complying with AICPA SOC2.
- 🔔 **Automated Documentation & Reporting:** Provides documentation for AICPA SOC2 audits.
- 🔔 **Vendor Management Portal:** Perform vendor assessments against the AICPA SOC2 standard.
- 🔔 **Auditor's Checklist:** Essential in the event of an audit or breach.

Best of all, you can use Compliance Manager GRC to manage compliance with all your other IT requirements — including compliance with other government and industry rules and regulations, with the security terms of your cyber insurance policy and even compliance with your own internal IT policies.

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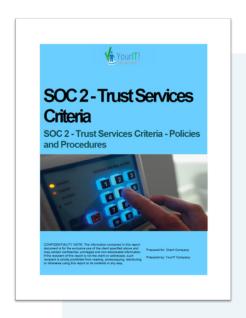
COMPLETE, ALL-IN-ONE SOLUTION

Whether complying with the SOC2 - Trust Services Criteria, tracking terms of your cyber risk insurance policy or making sure your own IT policies and procedures are being followed, Compliance Manager GRC helps you Get IT All Done at the same time, and in the same place. No other compliance management software gives you this kind of flexibility.

AUTOMATED ASSESSMENTS & REPORTS

Assuring compliance with the SOC2 - Trust Services Criteria — and all your other IT requirements – is easy with Compliance Manager GRC. You can get more work done with less labor, thanks to automated data collection, automated management plans and automated document generation.

AFFORDABLE FOR ALL

Compliance Manager GRC is priced to be affordable for the smallest organizations, yet boasts the power and functionality most often found in expensive, enterprise-class governance, risk and compliance platforms. Whether you are managing compliance for your own organization or are an MSP delivering compliance-as-a-service, there's a sensible subscription for you.

Request a Demo Today

Discover the advantages of Compliance Manager GRC, the purpose-built compliance management platform for IT professionals.

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